

MBUG 2018

Session Title: Ellucian Travel and Expense Management

Presented By: Paul Huizenga, M.A., Ed.

Institution: Ellucian

September 11, 2018 10:15am – 11:15am



Session Rules of Etiquette

- Please turn off your cell phone
- If you must leave the session early, please do so discreetly
- Please avoid side conversation during the session



Agenda: 10:15 am – 11:15am

- 1 Introductions


 - 2 Key Business Issues We Solve

 - 3 Solution Demo – The Travel & Expense Process


 - 4 Data Flow

 - 5 Reporting / Implementation


 - 6 Q&A

- 

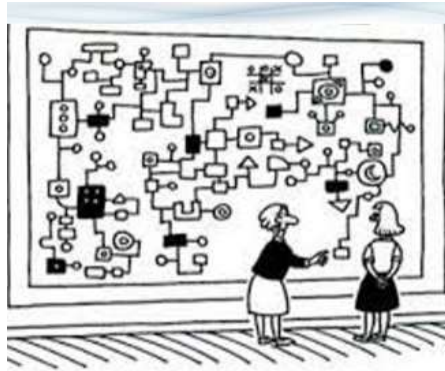
Disclaimer

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Typical Project Goals


1. Get rid of paper!
 2. More user friendly processes
 3. Mobile capabilities
 4. Automate compliance and approval routing
 5. Automate credit card processing
 6. Automate invoice processing
 7. Data exchange/integration with Ellucian ERP
- 

Can you help us fix this???

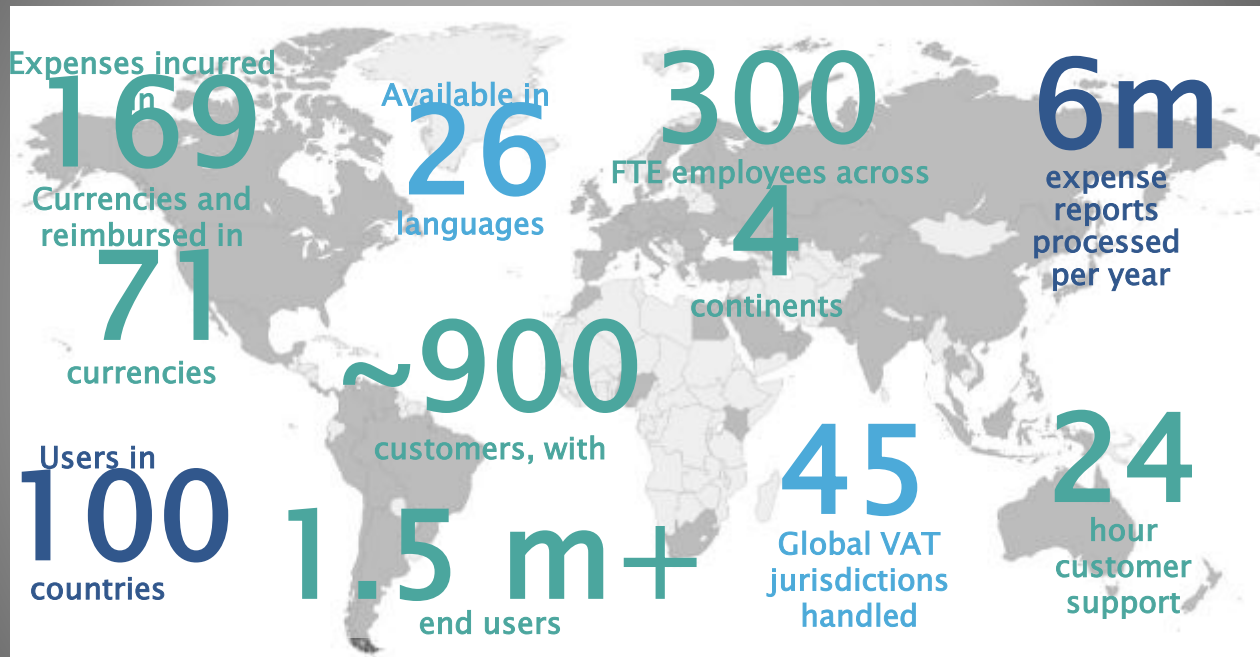




ROI / Savings Industry Stats

- The average cost to manually process an expense report is \$26 / report, some as much as \$80+
 - The average cost in semi-automated process is \$17 / report
 - The average cost in fully automated process is \$7 / report
 - 19% of institutions expenses are out of compliance
 - Automation can reduce T&E spend by 15%
 - T&E is the 3rd largest operating cost but easiest to control
- 

What We Do



eTEM allows you to:



Eliminate paper processes




Provide a great traveller
experience



Comply with your travel & expense
policies



Achieve greater visibility & control over
your expenses

A photograph of two people, a man and a woman, working together on a laptop. The man, wearing glasses and a dark shirt, is pointing at the screen. The woman, wearing a light blue shirt, is holding a pen and looking at the laptop. The image is overlaid with a semi-transparent purple and blue geometric pattern of triangles. The text "How we do it..." is written in white on the left side.

How we do it...

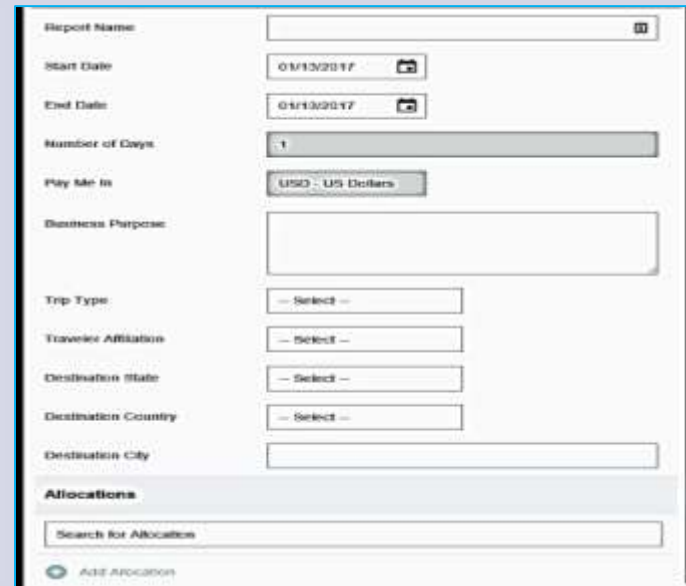
 ellucian.

Configurable!

• **Screens AND Rules** are designed to be *configured* to capture or work with additional data:

• **Data types:**

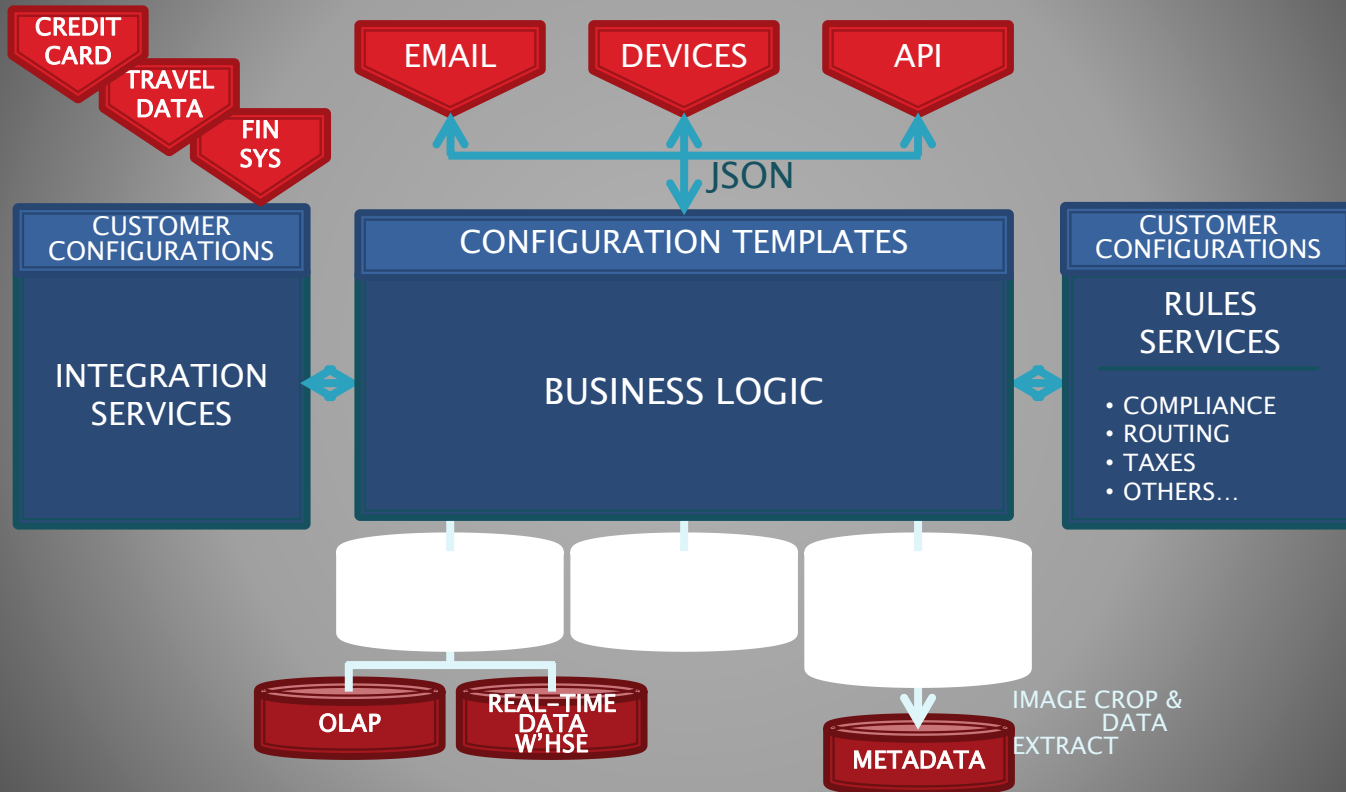
- Text
 - Table Validation
 - Date
 - Logical
 - Numeric
- **Required or Optional**
 - **Part of Implementation Configuration**
 - **Included in validation and compliance**



The screenshot shows a web-based configuration form for a report. The form includes the following fields and controls:

- Report Name:** A text input field with a small icon on the right.
- Start Date:** A date picker showing 01/13/2017.
- End Date:** A date picker showing 01/13/2017.
- Number of Days:** A numeric input field with the value 1.
- Play file in:** A dropdown menu showing "USD - US Dollars".
- Business Purpose:** A large text area.
- Trip Type:** A dropdown menu showing "-- Select --".
- Traveler Affiliation:** A dropdown menu showing "-- Select --".
- Destination State:** A dropdown menu showing "-- Select --".
- Destination Country:** A dropdown menu showing "-- Select --".
- Destination City:** A text input field.
- Allocations:** A section header.
- Search for Allocation:** A text input field.
- Add Allocation:** A button with a plus icon.

Architecture is Everything

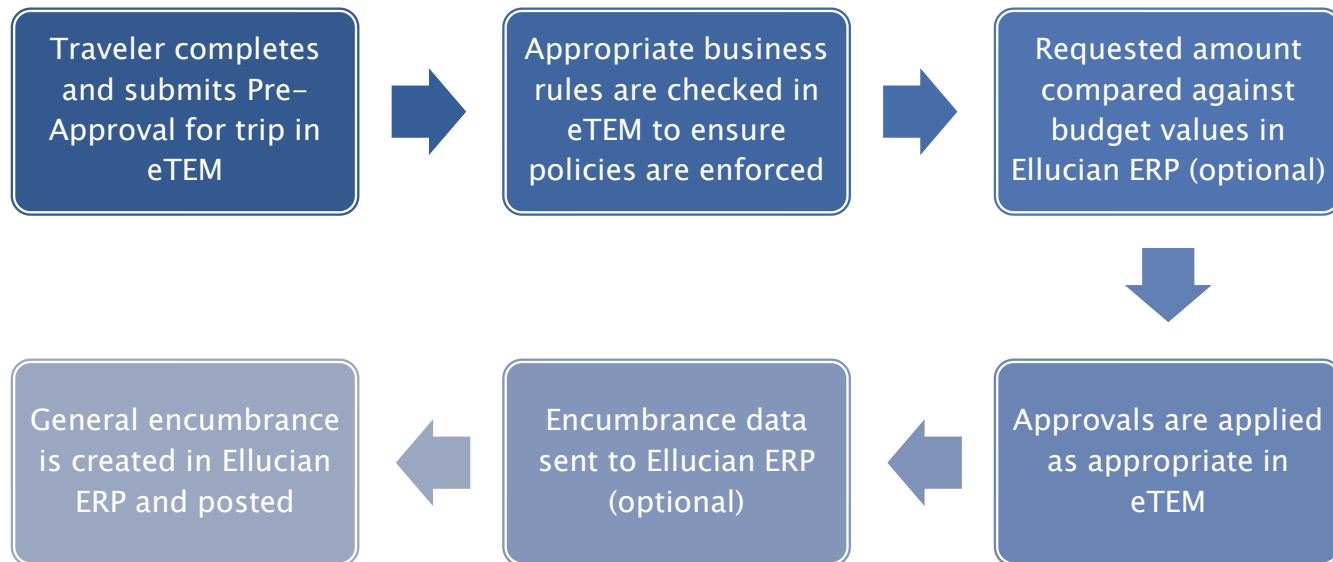


Frictionless Expense Management



Demo – Integrated Pre Authorizations

Pre-Trip Authorization Process Flow



Pre-Pay – Option 1 via pre-approval

←





Pre-Approvals For
Catherine Sexton


Wacubo Conference

1 Comments 4 Attachments

EXPENSE

ESTIMATED

 Airfare	400.00 USD
 Lodging	1,000.00 USD
 Meals	200.00 USD
 Registration	595.00 USD

 Registration

Estimated Amount

595.00 USD

Description

Please Pre-Pay to WACUBO
1110 Vermont Avenue, NW
Suite 800
Washington, DC 20005

Payment Source

University Paid

Pre-Pay – Option 2 using

Expenses For Kelly Moore

Report Name: Direct Pay Example

Pay Me In: USD - US Dollars

Report Type: AP Check Requ... ▼

Location: In State ▼

Payment Information

Payment Due Date: 07/29/2016

Payee: AAA

Check Handling: AAAS 1200 New York Ave NW Washington DC 20005-3928

Who will be picking up the check?: D1-AAA ADA PO Box 16428 Cleveland OH 44116-0428

What dept and campus box number?: D1-AAA ADA 24651 Detroit Rd Westlake OH 44145-2524

Check is required. Do not direct deposit: ☐

Single check is needed: ☒

AP Check Request Only

Purchases for similar items can not be split into multiple purchases to achieve the dollar amount

Acknowledge:

All goods and services have been received before submitting this check request. -- Select -- ▼

Are the goods provided on a state contract? -- Select -- ▼

Is the out of state payee subject to 4% withholding tax? -- Select -- ▼

Is this payment being made to a non-profit organization? -- Select -- ▼

National Association of African-American Studies(NAAAS) PO Box 6670 Scarborough ME 04070-6670

Payee: AAA Carolinas PO Box 29621 Charlotte NC 28229-9621

Check Handling: Check will be pic... ▼

Who will be picking up the check?: Suzy Smith

What dept and campus box number?:

Check is required. Do not direct deposit. ☐

Single check is needed: ☒

AP Check Request Only

Purchases for similar items can not be split into multiple purchases to achieve the dollar amount

Acknowledge:

All goods and services have been received before submitting this check request. -- Select -- ▼

Are the goods provided on a state contract? -- Select -- ▼

Is the out of state payee subject to 4% withholding tax? -- Select -- ▼

Is this payment being made to a non-profit organization? -- Select -- ▼

Pre-Pay – Option 3 via

The screenshot displays the CHROME RIVER software interface. On the left, a 'Draft Invoices' list shows four entries: Computer City (02/22/2018, 1,500.00 USD), Computer City (03/07/2018, 14.99 USD), ADCO Services, Inc. (03/08/2018, 88.61 USD), and EduCause (03/14/2018, 595.00 USD). The EduCause entry is selected. On the right, the 'EduCause' invoice details are shown, including Vendor Address, Invoice Number (2018-3411), Invoice Date (03/14/2018), Invoice Amount (595.00 USD), and Invoice ID (0500-1314-9860). The 'Invoice Detail' section shows 'Check Memo' (Registration for Paul Hutzenga), 'Description' (2018 EduCause Conference Registration Fees), and 'Requester' (Paul Hutzenga). The 'Allocations Details' section shows 'Add Expense' (595.00) and 'EXPENSE' (0.00). At the bottom, a 'Dues / Fees' section shows '0030-EDU General Travel' (595.00).

Vendor	Date	Amount (USD)
Computer City	02/22/2018	1,500.00
Computer City	03/07/2018	14.99
ADCO Services, Inc.	03/08/2018	88.61
EduCause	03/14/2018	595.00

Field	Value
Vendor Address	—
Invoice Number	2018-3411
Invoice Date	03/14/2018
Invoice Amount	595.00 USD
Invoice ID	0500-1314-9860

Field	Value
Check Memo	Registration for Paul Hutzenga
Description	2018 EduCause Conference Registration Fees
Requester	Paul Hutzenga

Field	Value
Add Expense	595.00
EXPENSE	0.00

Field	Value
Dues / Fees	595.00

** – Optional Module

Advanced Receipt Handling

This doesn't have to be

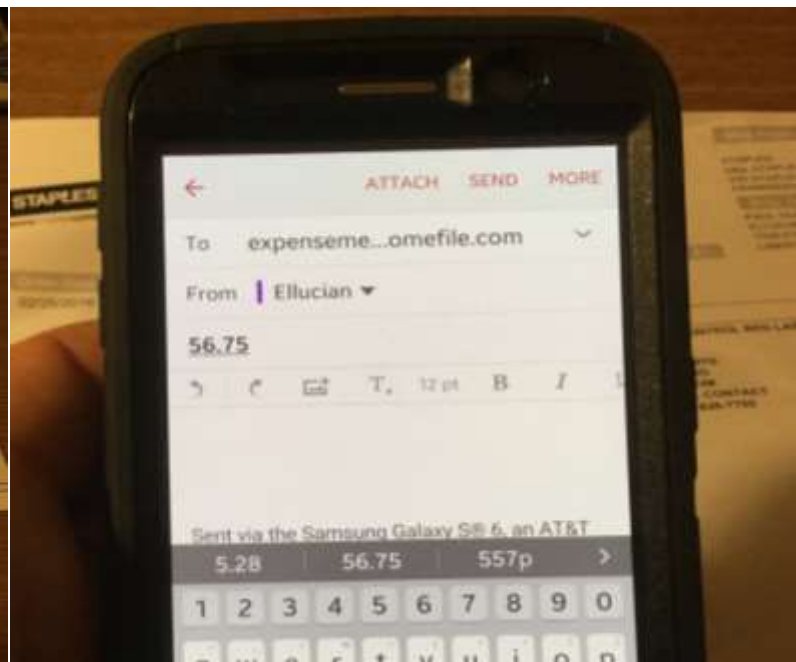
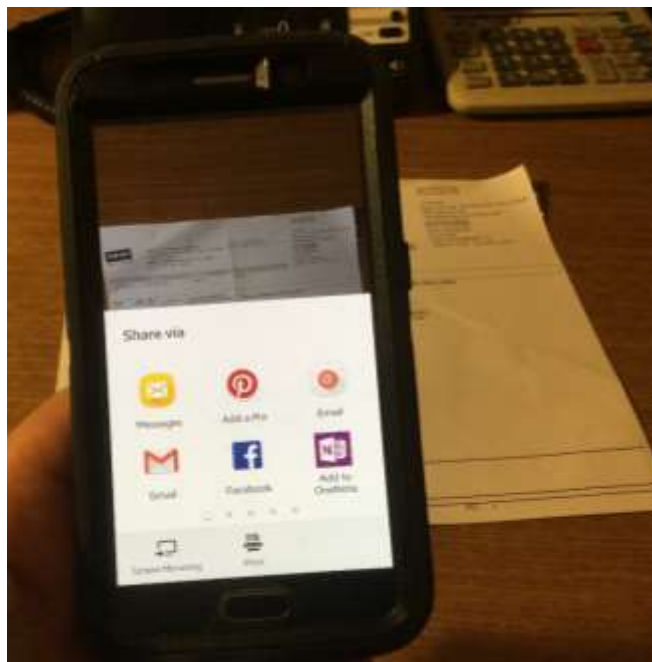


Out with the old... in with the new!



Snap and Send!

- EASY!
- No “App”
- Take a Picture and “share it” to email
- OCR!!



Import Receipts Your Way



App Direct Upload



Snap & Send



Forward & Forget



Scan or Fax Receipts



Advanced Image Processing



Date	11/30/2013
Amount	20.00
Currency	USD
Merchant	
Expense	Taxi

Date	02/27/2013
Amount	25.94
Currency	USD
Merchant	mixt greens
Expense	Meal-Lunch

Date	02/02/2011
Amount	17.45
Currency	USD
Merchant	Fiddlers Bistro
Expense	Meal-Breakfast

Taxi

Lunch

Breakfast

Demo – Taking the Trip!

Expense Entry Overview



Entry from Receipts
(OCR Data, Email Notes, etc.)



Entry from eTransactions
(Credit Card, Vendor Direct, etc.)



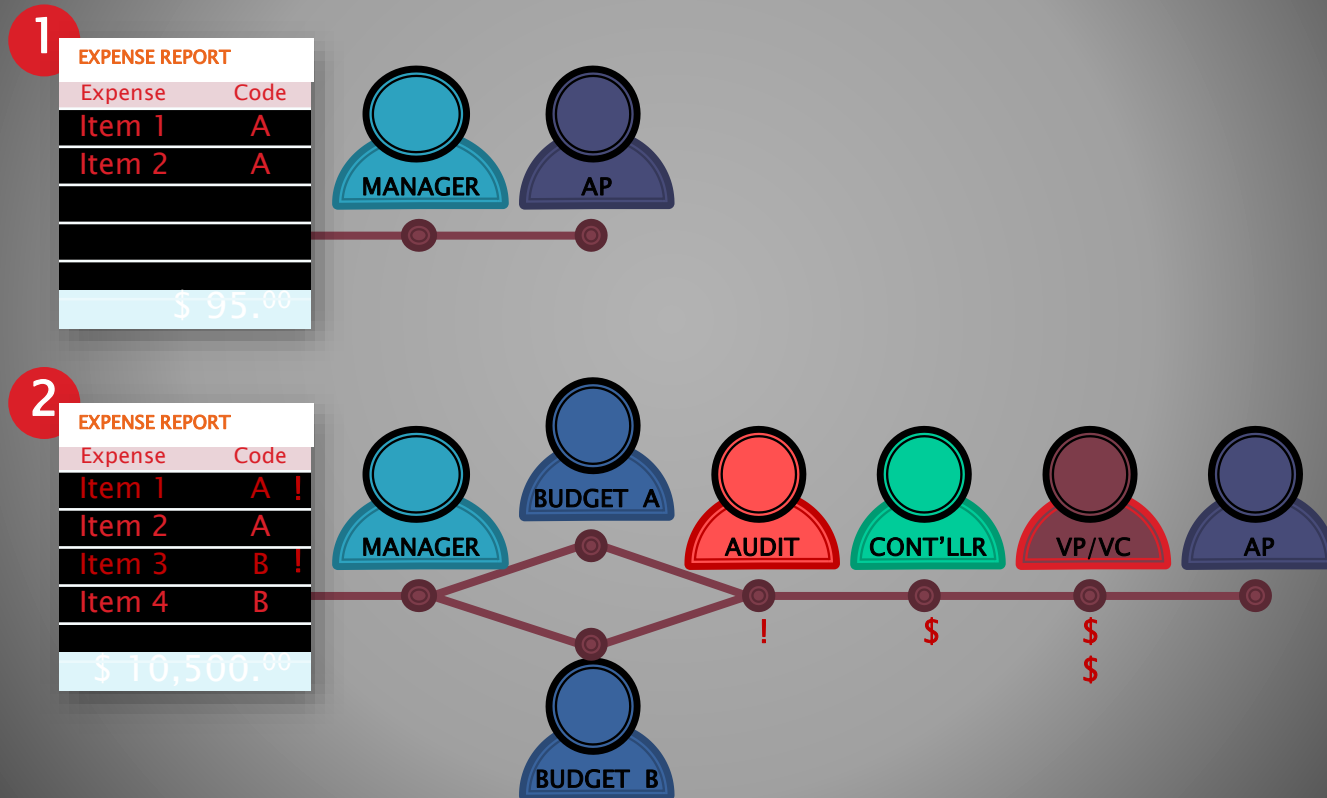
Direct Entry
(Mileage, Per Diem, Out of Pocket)



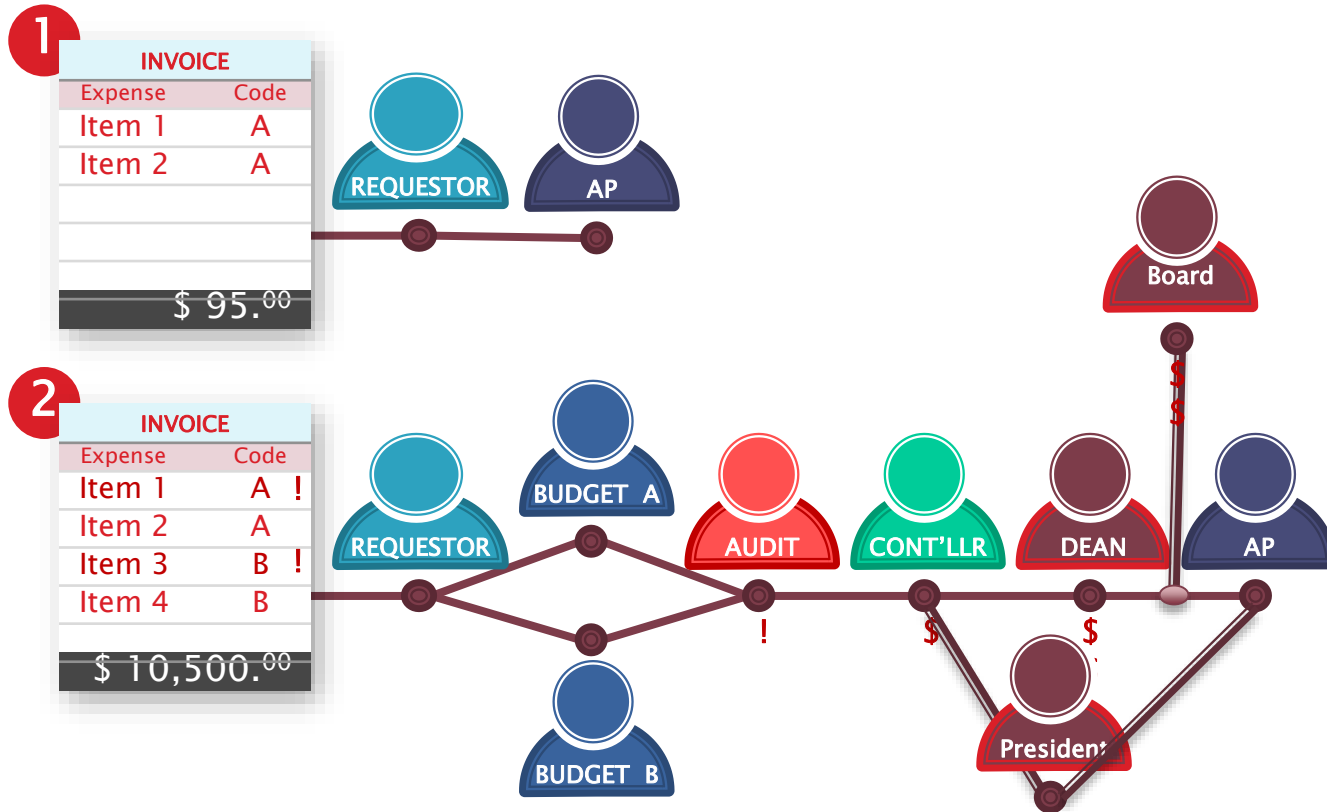
Entry from Trips
(Travel grouped including all transactions)

Approvals Made Simple


Conditional Approval Routing



Conditional Approval Routing



Rules – Think: If – Then – Else!

- Hierarchical
 - *Who* you work for 
- Dollar Related **\$\$**
 - Thresholds 
- Expense or Pre-Approval Item
- FOAPAL / COA
- And, Combinations! 

Approvals Anywhere

EMAIL APPROVALS



Report ID: 0100-0100-0100 Chrome River

ACTION REQUIRED

Expense Report For: Jim Halpert
Report Name: Meet with Mercury Office Supplies
Submit Date: 02/02/2012
Expense Dates: 02/02/2012 - 02/02/2012
Total Expenses: 1,200.00 USD
Prior Approver: Pam Beesly [01/13/2012]
Sandra White [01/18/2012]

!! Compliance Warning !!

Dinner: Business development meals should cost less than \$50 per person unless a regional manager is in attendance.
Response: Their CEO came along and wanted to eat steak.

Business Purpose
Meet with Mercury Office Supplies to review new catalog

Account Summary

	Amount (USD)
2000-001	Chrome Lam 1,300.00
2000-001	Chrome Lam 200.00
	MatterOrSelectedData
	Other MatterOrSelectedData

Expense Summary

	Amount (USD)
Airfare	400.00
Car Rental	150.00
Hotel	200.00
Meals	500.00

Guest Details

	Internal Guests	External Guests	Guests	Total Cost	Per Person
Lunch	Matthew Johnson	Charlie Smith	5	300.00	60.00 USD
	Evelyn Summers	Joe Smith			
Dinner	Matthew Johnson	Jane Sanchez	2	200.00	100.00 USD
		Charlie Smith			

Financial Summary

	Amount (USD)
Total Expense Report	1,200.00
Less Company Paid	0.00
Less Personal Expenses	0.00
Amount Due Employee	1,200.00

ACCEPT **RETURN**

[View Receipts](#)

To take action on these expenses, take either of the following actions:
- Click on the **ACCEPT** or **RETURN** button as appropriate and return the email that opens.
- OR **FORWARD** this email to approvals@chromeriver.com with comments at the top of the forwarded message.

>> View Receipts

Approvals Anywhere

EMAIL APPROVALS



Report ID: 0100-0100-0100
Chrome River

ACTION REQUIRED

Expense Report for: Jim Halpert
Report Name: Meet with Mercury Office Supplies
Submit Date: 02/02/2012
Expense Dates: 02/02/2012 - 02/02/2012
Total Expenses: 1,200.00 USD
Prior Approver: Pam Syme: 1001300021

!! Compliance Warning !!

Business Purpose: Meet with Mercury Office Supplies

Account Summary

2000-001: Chrome Lam
2000-001: Chrome Lam
Matter On Delo

Expense Summary

Airfare
Car Rental
Hotel
Meal

Guest Details

Internal Guest
Lynch: Matthew Johns
Evelyn: Summer
Donor: Matthew Johns

Financial Summary

Total Expense Report
Less Company Paid
Less Personal Expenses
Amount Due Employee

Residence Inn Marriott

Room: 204, 5/10A
Room Type: PTQT
No. Of Guests: 2
Rate: 154.00
Club

CHROME RIVER

Date	Balance Number	Description	Charge	Credit
01Apr08	21104	Room Charge	154.00	
01Apr08	21104	Supperary Salos Ta	21.94	
01Apr08	21104	Call/Local Tuarie	.10	
01Apr08	21104	Room Charge	154.00	
02Apr08	21104	Supperary Salos Ta	21.94	
02Apr08	21104	Call/Local Tuarie	.10	
01Apr08	MC104	Master Card		855.90

* THIS CARD WAS *
* REJECTED/RECALLED *
* INCURRED ON 01Apr08 *

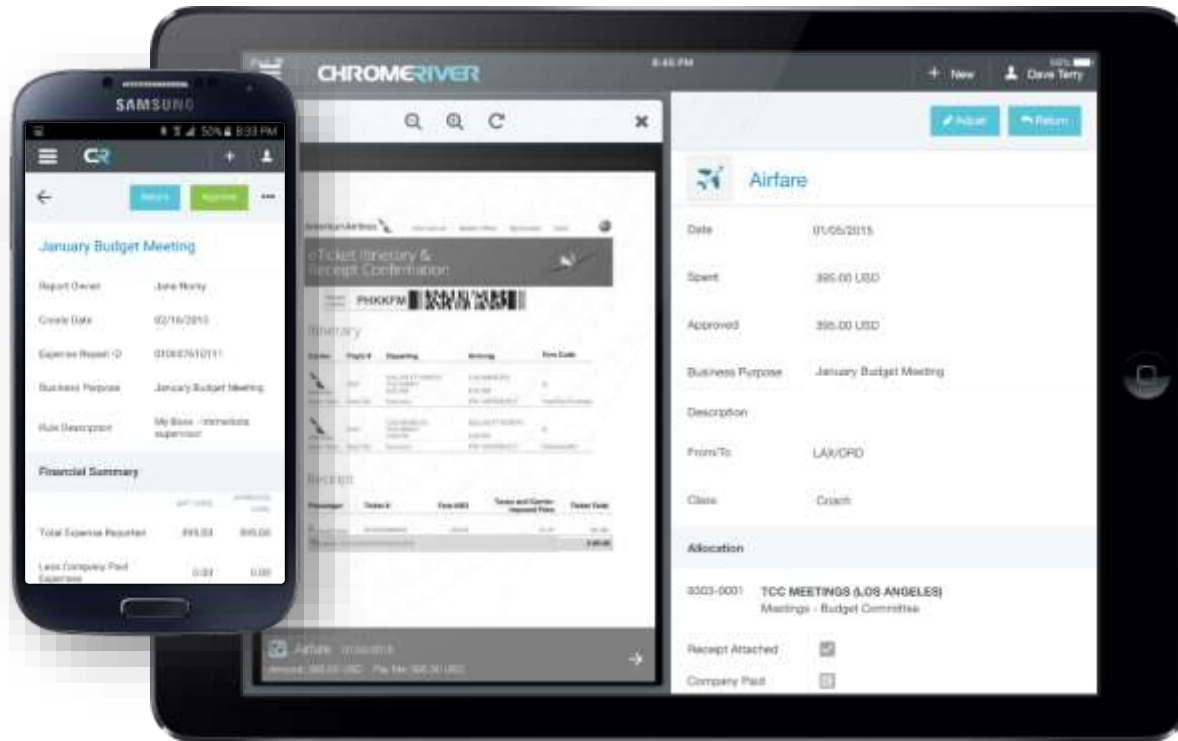
* CARD #: XXXXXXXXXXXXXXX940/XXXX *
* Amount: 154.90 Auth: 40477 *
* Signature on File *

** BALANCE ** .00

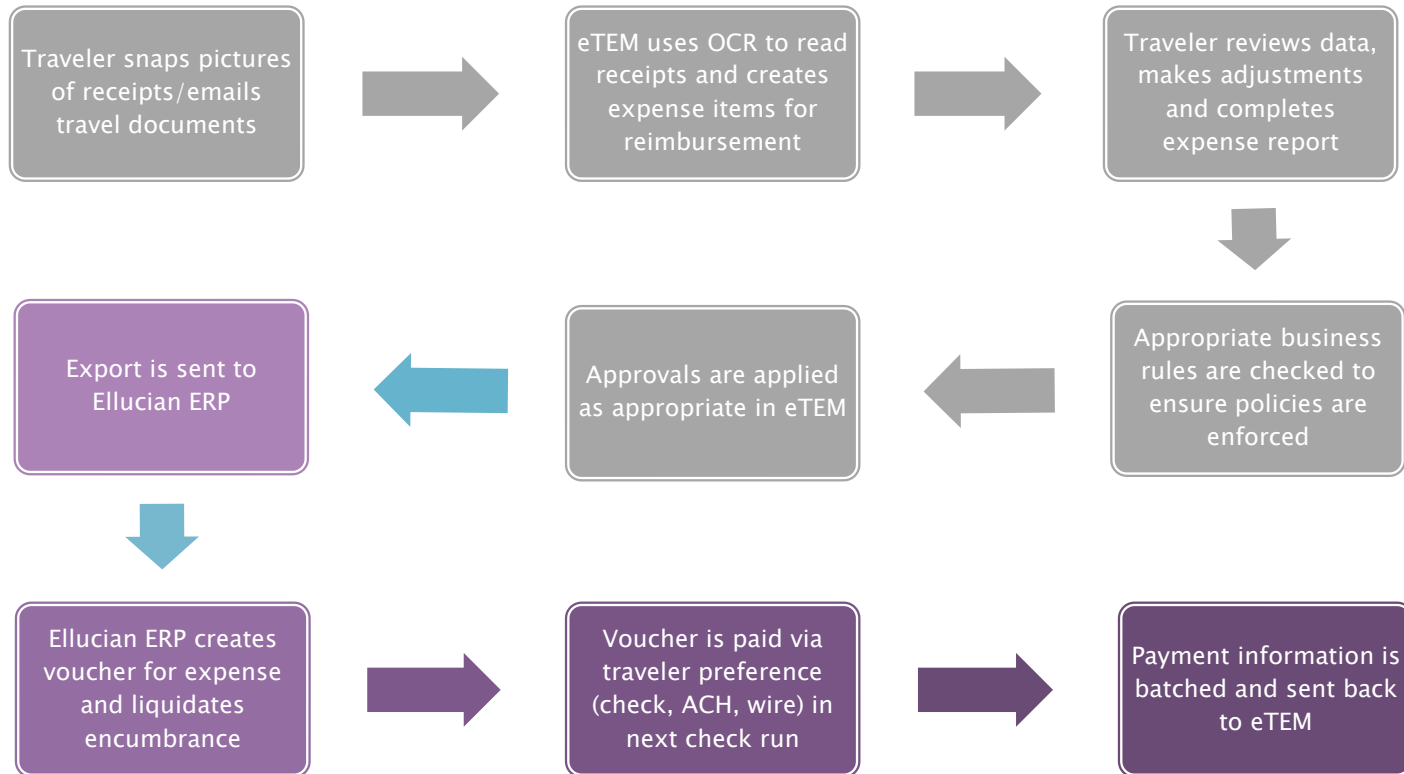
Marriott Rewards Club Number: XXXXXXXX. Retain this receipt for your records.

Approvals Anywhere

APP APPROVALS



Travel Reimbursement Process Flow

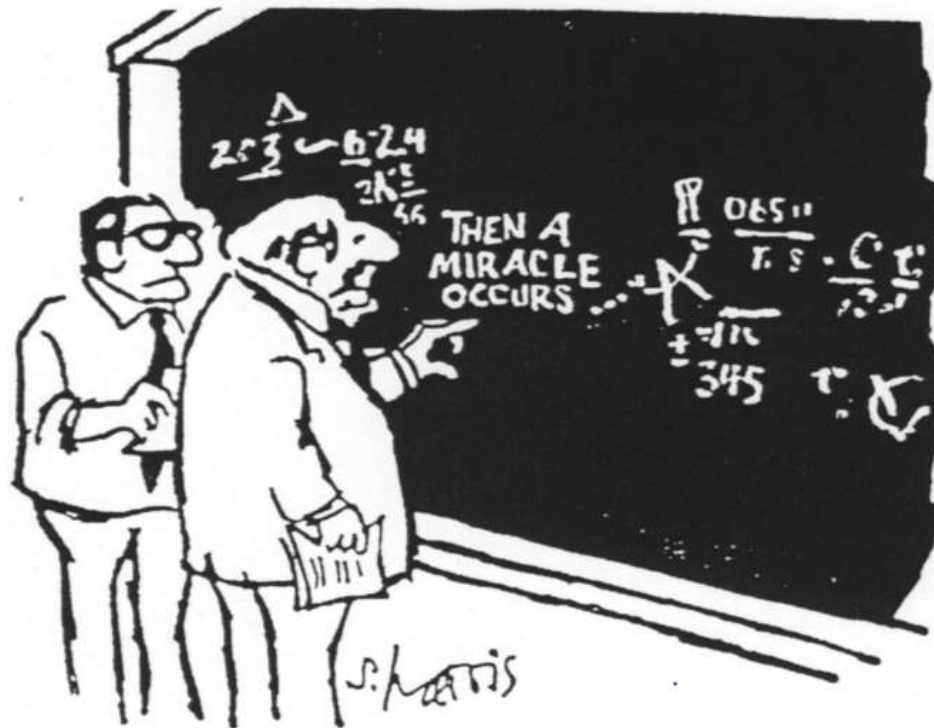


Frictionless Expense Management




Reporting – Now let's use the data!


Reporting



I think you should be a little more specific, here in Step 2

Inquiry – My Expense Reports

 **CHROMERIVER**

 Inquiry

All

My Expense Reports
Listing of your expense reports created within a specified date range.
Sorted by: Create Date, Name, and Amount.

My Expense Items
Listing of your itemized expenses within a specified date range.
Sorted by: Transaction Date, Expense Type, and Amount.

My Expense Calendar
Listing of expenses


My Items
Listing of itemized expenses that were created from transactions.

My Firm Paid Items
Expenses that are marked as firm paid

My Approvals
Expenses in approval process

My Invoice Approvals
List submitted invoices that you (delegated user) have approved

+ New

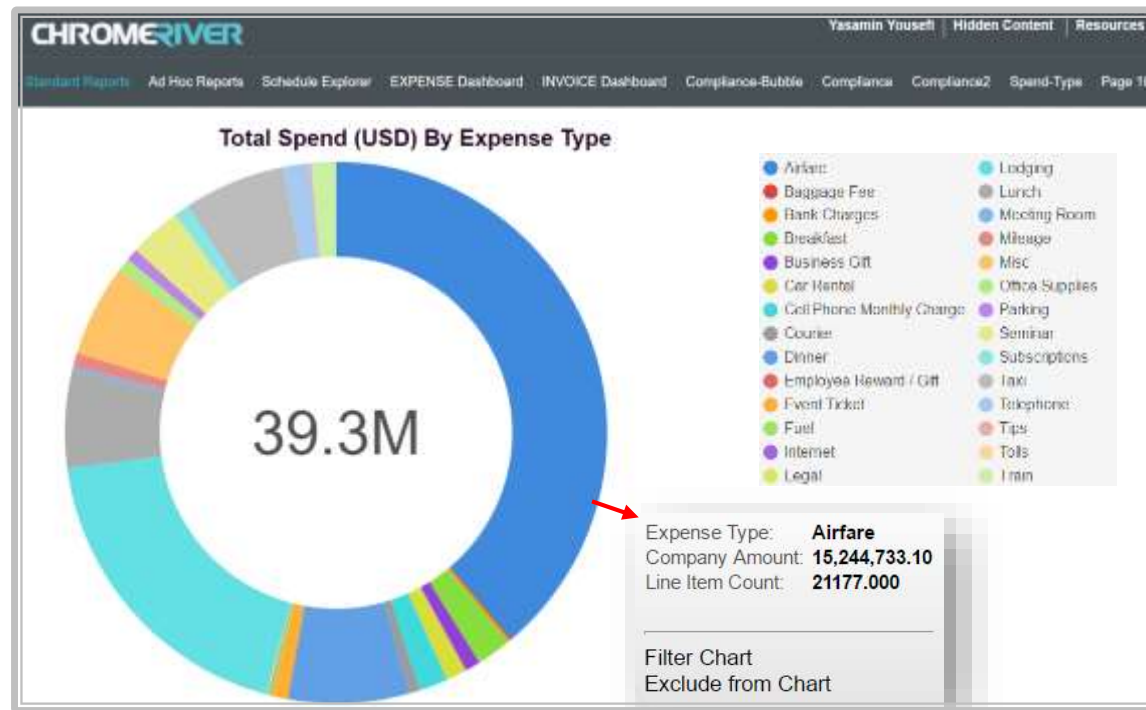
 Jim Oldmore

Jan 1, 2015 – Dec 31, 2015

↑ Status ID ×

Report Name	Report ID ↑	Submit Date	Status ID	Am
▼ Status ID: Draft				
Misc. Expenses	0100092...		Draft	
Trip to Boston and London	0100092...		Draft	
▼ Status ID: Submitted				
Office Expenses	0100073...	01/09/2015	Submitted	
January 2015	0100074...	01/23/2015	Submitted	
Mileage for Sales Meeting	0100074...	01/30/2015	Submitted	
Total Count:				Tot
5				

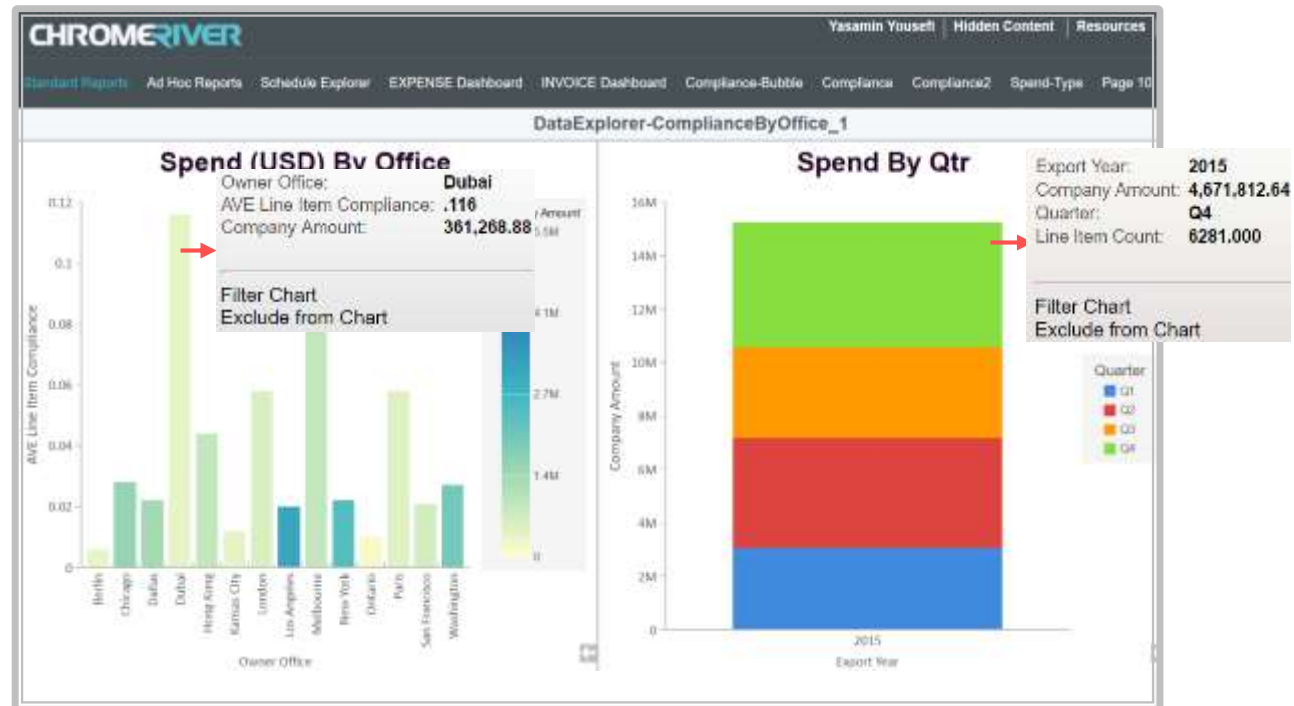
Spend by Expense Type Visualization



Compliance Visualization



Spend By Location Visualization



Standard – Expense Analysis

The screenshot displays the 'EXPENSE - Expense Analysis' report configuration window. The interface includes a left-hand navigation pane, a top menu bar, and a main configuration area with several sections.

Top Menu Bar: Standard Reports | Ad Hoc Reports | Schedule Explorer | EXPENSE Dashboard

Left Navigation Pane: EXPENSE (selected) | Approvers | Cash Advance Balance | Compliance Dashboard | Credit Card Reconciliation | Departed People | Duplicate Expenses | Expense Analysis (selected) | Expense Report Tracking | Export Listing | Export Totals | Firm Paid Charges | Firm Paid Items | Open Approvals | Paid Expenses | Personal Card Billing Detail | Personal Matter | Pre-Approval Request Track | Submitted Reports | Transactions Not Exported | Unsubmitted Reports

Main Configuration Area:

- EXPENSE - Expense Analysis**
- Filters:**
 - Submit Date: This Quarter (dropdown), 10/1/2015 to 12/31/2015 (calendar range)
 - Transaction Date: All (dropdown), * to *
 - Office: All (dropdown)
 - Expense Category: All (dropdown)
 - Expense Type: All (dropdown)
 - Cost Code: All (dropdown)
 - Report Status: All (dropdown)
- Report Columns:**
 - Available Columns:** Date Created, Report Status, Expense Owner, Title, Business Purpose, Line Item Status, Approval Status, Internal Guests, External Guests, Amount Approved, Matter Number, Client Name, Matter Name.
 - Included Columns:** Report ID, Date Submitted, Report Name, Office Name, Transaction Date, Expense, Cost Code, Currency, Amount Spent, Matter Display.
- Group Column:** Expense (dropdown)
- Output:** HTML, PDF, Excel (checked), HTML Active Report.
- Buttons:** Reset, Run Report

Bottom Bar: INVOICE, AUDIT, Reference

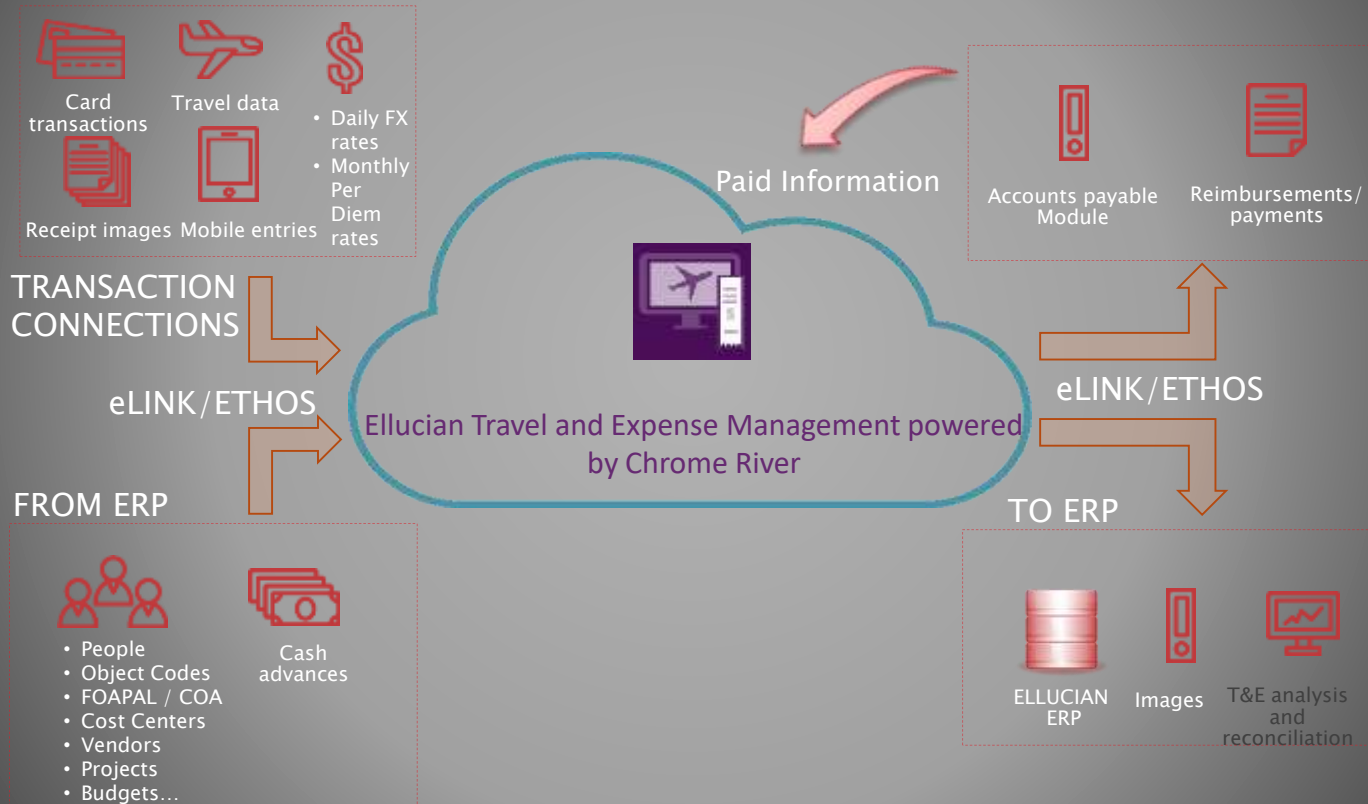
Dashboard – Expense Drilldown



ANALYTICS

Data Exchange

Ellucian TEM Ecosystem



eTEM Triggered Encumbrance Process in Banner FGIENCB

Ellucian - Ellucian Sales Suppo... BYOD - Ellucian Application Navigator

app06nc.com/ellucian.com:7005/applicationnavigator/seamless#Encumbrance List

Most Visited Evis XE Req MSD365 CAC Banner Portal Banner Links My Banner Reports XE Posn Desc Y Y BDM BYOD

Ellucian University CHEBY Sign Out

Encumbrance List FGIENCB ADD RETRIEVE RELATED TOOLS

ENCUMBRANCE LIST

Filter Again

Encumbrance Number	Type	Description	Current Balance	FY	In Progress	Status	Establish Date	Last Activity Date
TA140097	T	Trip to Methuen, MA	870.00	15		O	08/26/2013	08/26/2013
TA140099	T	Trip to Warwick, RI	0.00	14		C	07/22/2013	07/22/2013
TA140100	T	Fairfax Corp Headquarters	0.00	14		C	08/21/2013	08/22/2013
TA140101	T	Fairfax Corp Headquarters	1,554.95	15		O	08/22/2013	08/22/2013
TA140102	T	Trip to South Dakota	782.80	15		O	11/18/2013	11/18/2013
TA140107	T	Duba Trip	0.00	15		O	08/23/2013	08/23/2013
TA140109	T	Trip to Winston-Salem	0.00	14		C	08/26/2013	08/26/2013
TA140112	T	Trip to Melbourne	0.00	14		C	08/29/2013	08/29/2013
TA140114	T	Trip to ABUG	810.00	15		O	09/17/2013	09/17/2013
TA140118	T	Trip to Fayetteville	0.00	14		C	09/19/2013	09/19/2013
TA140120	T	Trip to Golden, CO	0.00	14		C	09/23/2013	09/23/2013
TA140122	T	Trip to Russellville	0.00	14		C	09/24/2013	09/24/2013
TA140128	T	Trip to Westfield State	0.00	14		C	09/25/2013	09/25/2013
TA140133	T	Trip to St Johns U	0.00	14		C	09/26/2013	09/26/2013
TA140137	T	Trip to Greensboro	0.00	14		C	10/09/2013	10/09/2013
TA140141	T	Cohesion Conference	0.00	14		C	11/04/2013	11/04/2013
TA140145	T	Trip to Grand Junction, CO	0.00	14		C	11/07/2013	11/07/2013
TA140147	T	Trip to Gulfport, MS	0.00	14		C	11/08/2013	11/08/2013
TA140148	T	Trip to San Francisco, CA	0.00	14		C	11/18/2013	11/18/2013

Record: 16/3 FOREIGN FOREIGN_NUM (16)

ellucian

5:18 AM 3/22/2016

Example of an Invoice that is Created FAIINVE

Application Navigator

apps06nc.conf ellucian.com:7005/applicationNavigator/seamless#Invoice/Credit Memo List

Most Visited Evis XE Req MSD365 CAC Banner Portal Banner Links My Banner Reports XE Posn Desc Y BDM BYOD

Ellucian University

CHEBY Sign Out ?

Invoice/Credit Memo Query FAINVE

ADD RETRIEVE RELATED TOOLS

Document: TR140163 Multiple: ☐ General Encumbrance Vendor: 888000020 Eby, Chris Vendor Hold: ☐ Purchase Order: TA140141 Start Over

COMMODITY INFORMATION - DIRECT PAY/GENERAL ENCUMBRANCE

Document: TR140163 Vendor: 888000020 Eby, Chris Vendor Hold: ☐

Item	Commodity	Commodity Description	Tax Group	Tax Group Description	Fixed Asset Status	Fixed Asset Status Description
1	<u>RATES</u>	Transportation	NT	No Taxes	N	Non fixed asset
2	MEALS	Meals	NT	No Taxes	N	
3	HOTEL	Lodging	NT	No Taxes	N	
4	AIRFARE	Airfare	NT	No Taxes	N	

Record 1 of 4

Amounts

Approved	28.80	Tax	0.00
Discount	0.00	Net	28.80
Additional	0.00		

Indicators

READ Record: 1/4 FARINVC_QUICK.FARINVC_COMM_CODE [1]

Example of Vendor Detail History

FAIVNDH

Elucian - Elucian Sales Suppo... x BYOD - Elucian x Application Navigator x +

apps06nic.conf elucian.com/7005/applicationNavigator/seamless#Vendor Detail History

Elucian University

CHEBY Sign Out

Vendor Detail History FAIVNDH

ADD RETRIEVE RELATED TOOLS

Vendor: 888000020 Ety: Chns Vendor Hold: Selection: All Fiscal Year: 14 Invoice Date From: Invoice Date To: Start Over

VENDOR DETAIL HISTORY



Insert Delete Copy Filter

Vendor Invoice	Invoice	Approval	VIC	Credit Memo	Open/Paid	Cancel	Vendor Invoice Amt	Due Date	Check Date	Check Number	Pay Type
EXPNS TR130121	TR130121	Y	N	N	P	N	967.80	07/01/2013	06/30/2013	E1300059	
EXPNS TR140124	TR140124	Y	N	N	P	N	311.00	07/22/2013	08/21/2013	E1400102	
EXPNS TR140125	TR140125	Y	N	N	P	N	649.80	07/22/2013	08/21/2013	E1400102	
EXPNS TR140127	TR140127	Y	N	N	P	N	828.80	08/22/2013	10/28/2013	E1400106	
EXPNS TR140131	TR140131	Y	N	N	P	N	1,149.80	08/25/2013	10/29/2013	E1400110	
EXPNS TR140134	TR140134	Y	N	N	P	N	1,109.80	08/29/2013	10/29/2013	E1400110	
EXPNS TR140136	TR140136	Y	N	N	P	N	392.40	08/30/2013	10/29/2013	E1400110	
EXPNS TR140139	TR140139	Y	N	N	P	N	629.80	09/17/2013	10/29/2013	E1400110	
EXPNS TR140147	TR140147	Y	N	N	P	N	872.76	09/23/2013	10/29/2013	E1400110	
EXPNS TR140148	TR140148	Y	N	N	P	N	748.80	09/24/2013	10/29/2013	E1400110	
EXPNS TR140151	TR140151	Y	N	N	P	N	1,115.80	09/25/2013	10/29/2013	E1400110	
EXPNS TR140153	TR140153	Y	N	N	P	N	765.80	09/26/2013	10/29/2013	E1400110	
EXPNS TR140155	TR140155	Y	N	N	P	N	876.80	10/08/2013	10/29/2013	E1400110	
EXPNS TR140161	TR140161	Y	N	N	P	N	582.80	10/31/2013	11/30/2013	E1400115	
EXPNS TR140163	TR140163	Y	N	N	P	N	467.80	11/04/2013	11/30/2013	E1400115	
EXPNS TR140166	TR140166	Y	N	N	P	N	1,036.80	11/07/2013	11/30/2013	E1400115	
EXPNS TR140168	TR140168	Y	N	N	P	N	1,000.80	11/08/2013	11/30/2013	E1400115	
EXPNS TR140172	TR140172	Y	N	N	P	N	900.00	11/10/2013	11/30/2013	E1400115	
EXPNS TR140173	TR140173	Y	N	N	P	N	1,419.80	11/12/2013	11/30/2013	E1400115	
EXPNS TR140174	TR140174	Y	N	N	P	N	888.80	11/18/2013	11/30/2013	E1400115	
Total							32,340.85				

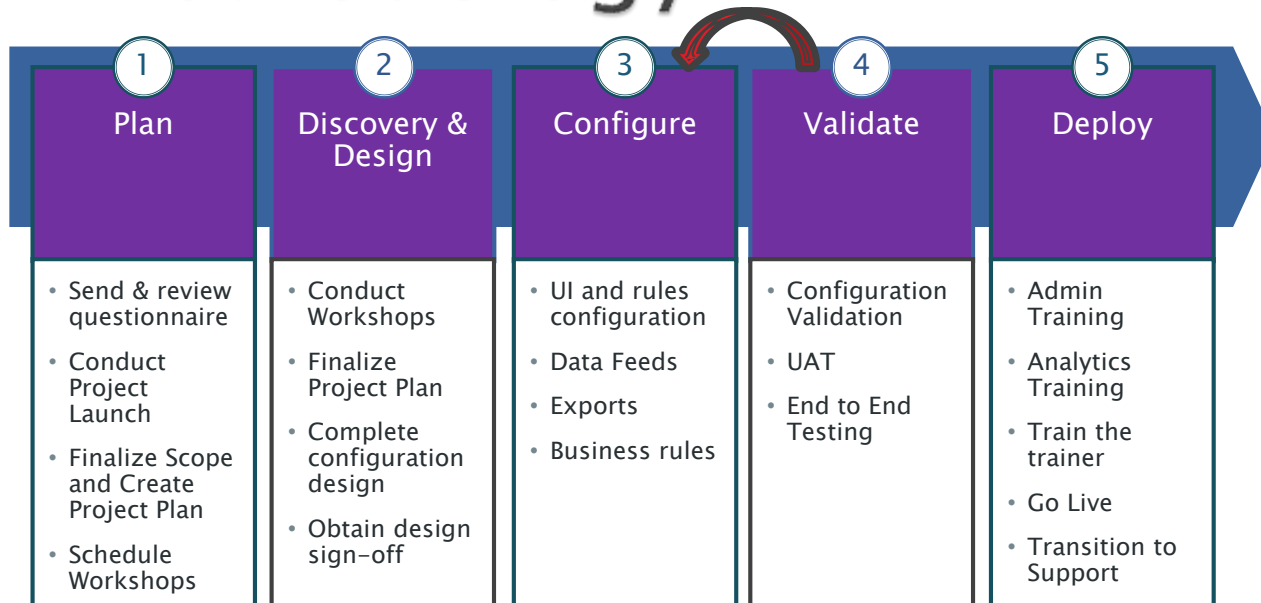
EDIT Record: 1/45 FABIVNH_BLOCKFAVIC2_VEND_INV_CODE (1) elucian..

Implementation

Packaged with the Best Services in the Industry:

- 1 Expert Implementation Services
World-class specialists with global best practices guidance
- 2 Assured Success
Fixed price, full turnkey implementation 
- 3 Dual Environments
Full QA/Testing environment with data at no additional charge
- 4 Highly Acclaimed, Ongoing Customer Service
100% focused on customer and end-user satisfaction
- 5 Simple, All-inclusive Pricing
No “hidden extras,” no last-minute 

Chrome River Implementation Methodology



The Ellucian TEM Difference

1

- ▶ Customers LOVE the interface
 - Gracefully simple and intuitive
 - Superior configuration *flexibility*



2

- ▶ Powerful workflow & policy capabilities
 - Robust Business Rules Engine technology
 - Highly flexible policy *configurations*



3

- ▶ Ease of Integration
 - *Ellucian* ERP Systems
 - Travel & card programs, GSA per diems, e


ellucian.

4


- ▶ Unparalleled Feature Set
 - Complete mobile platform,
 - Flexible Pre-Authorizations, Snap & Send, and more...

WebFOCUS

Summary of Benefits

1. Modern and Flexible System *Architecture* = Flexibility in your System Design Capabilities
 2. *Data Exchange* Options with Ellucian ERP – Supported by both Ellucian and Chrome River = Flexibility in your Processes
 3. Comprehensive *Card Program* Integration and Reconciliation – Fully Visibility into All of Your Spend
 4. *Travel Data* Integration – No Matter How It's Booked – Flexibility in your Choice of Partners
 5. *Single Application* – Pure Mobility and OCR all in One Application = Simplicity, Security, and Value
 6. *Transparency and Visibility* to the process!
 7. One time, *Fixed fee*, implementation cost!
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What Clients Are Saying

- ▶ *“Our institution is constantly changing. Our old expense management vendor simply wasn’t able or willing to keep up with our required changes and customizations whereas Chrome River says “Let’s enhance this process”. We value a partner in expense management that can grow and change with us.”*
 - ▶ *“Our favorite thing about the [Chrome River] system is how easy to use and simple it is for our end user community...”*
 - ▶ *“I love the fact that it works the same on any mobile device as it does my desktop...”*
 - ▶ *“Ashley & all the Chrome River folks, the team at Centennial College would like to thank you for your hard work and dedication, you are in the minority when it comes to the attention and care you provide for your customers, we look forward to a long and successful partnership...”*
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"Often the mention of the Finance department invokes images of paper pushing, policy enforcement, and procedural constraints resulting in process delays. However the recent launch by the Finance department of Ellucian Travel & Expense Management powered by Chrome River flies in the face of that reputation! Ellucian Travel & Expense Management is LOVED by our users. Ease of use, upfront policy compliance, elimination of paper, and swift approvals are among the numerous efficiencies gained and touted by our users. One user said it best 'I just did my first report in Travel & Expense Management without any training and assistance and it's stupidly easy!'".

*Joy Abel-Kraft, CPA
Finance System Administrator
Ivy Tech Community College
Office of the President-Finance*



Thank you.