

MBUG 2017 Conference Program

Session User Codes:

- A – Alumni/Advancement
- F -- Finance
- R -- Financial Aid
- G – General
- H – Human Resources
- I – Institutional Research
- S – Student
- T – Technical

Breakout Sessions:

3:00 Sunday

Banner Boot Camp (G)Carmela Staten (MVSU)

What is Banner and how do I use it? Banner Boot camp is an introduction to Baseline Banner or a refresher for existing users. Covering navigation, shortcuts, data entry, forms, user documentation and how to get help; Banner Boot Camp offers beginners an untangled roadmap to the purpose, use and sometimes complicated navigation of Baseline Banner.

4:00 Sunday

Community College Birds of a Feather (G)Tonia Moody (PRCC)

New Banner User / New Conference Attendee Birds of a Feather (G)

Cay Lollar (ICC), Cindy Hampton (MC)

General Session:

9:30 Monday

Understand and see the Value of Banner 9 (G)Tim Dawson (Ellucian)

All the Banner 9 Administrative applications are Oracle Forms free and users are delighted by the modernized user interface with improved navigation and accessibility. Join us to learn how Banner 9 will make it easier to do business within your institution both for your staff, faculty and students. Learn what resources are available to help your institution plan your upgrade today.

Breakout Sessions:

10:45 Monday

Travel and Expense Module (F)Keilani Vanish (JSU)

This session will provide an overview of the Travel and Expense module that will explain how to

- Streamline and automate the travel process and
- Establish policy-driven controls for expense reimbursements
- Reduce the amount of time and effort required to submit, approve, process and pay reimbursements.
- Explore training options for faculty/staff

Preventing / Correcting Multiples (G)Lisa McDaniel (MUW)

Multiple identity records have been a problem since the beginning of Banner existence and many services are impacted by this problem. This session will discuss best practices for minimizing multiples, identifying multiples, and tips for merging data.

New Hire Setup (H)Sharon Foster (MUW)

All new hires are not the same, in fact, they're all different. Plus Forms, forms and more forms. How the new hire paperwork and associated documents determine what and how a new employee gets paid. I-9's, direct deposit, state and federal taxes and benefit selection all go into Banner and out comes a paycheck.

Institutional Research Boot Camp (I)Eric Atchison (IHL)

This session will provide attendees with an introduction to the key tables and techniques for working within Banner to achieve an efficient institutional research office. Topics covered will include data auditing, IPEDS, state, and ad hoc reporting, as well as accreditation and evaluation.

CAPP Degree Audit System (S)Amy Adkerson (MSU)

An overview and discussion of the CAPP degree audit system. We look at things behind the scenes such as the program requirements, area library, area qualifiers, and area requirements. We also will look at student adjustments such as substitutions and waivers. Session will include time for Q & A.

Ellucian CRM Recruit (S)Tim Dawson (Ellucian)

Students have more options than ever for higher education. You need to reach them first and build personalized relationships in order to meet recruitment and enrollment goals. Watch this free webinar to learn how you can focus your resources to find, engage, and enroll more best-fit students with Ellucian CRM Recruit™. CRM Recruit streamlines and automates recruitment—so it's easier for your institution to improve your strategic efforts, personalize each student's journey, and control costs.

Creating Software Test Plans (T)Artis Smith (JSU)

Do you sometimes wonder if you missed the testing of crucial functionality of a software application before implementation day? Join me for tips on the successful creation and execution of effective and efficient software test plans. We will explore best practices and pitfalls.

Ellucian Ethos Workflow (T)Chris Fontenot (Ellucian)

Ellucian Workflow powered by Ethos is the second new enterprise solution to be built on the Ethos Platform. Ellucian Workflow is a cloud-based business process management and workflow solution that empowers you to define and execute business rules outside a single application. The solution is a web-based and leverages Ethos Integration, Identity and the Data Model, Ellucian Workflow to automate process across your institution. The solution is a web-

based form designer that has a drag-and-drop interface, allowing you to create robust forms without writing any code and is mobile ready. Discover how this cloud-based product will allow you to create and manage workflows and business rules across your enterprise. This solution is separate from Banner workflow (which stays in place for needs WITHIN Banner).

1:30 Monday

Dashboards, The Final Frontier (A,G)David Howard (JSU)

Do you want to interpret your data faster so you can make better decisions quicker? In this session, we will demonstrate how the JSU Advancement Department evolved from spreadsheets to COGNOS dashboards. Bring your questions, concepts and ideas; this class is for everyone.

Finance Self-Service (F)Keilani Vanish (JSU)

Attendees will learn all the wonder of Finance Self-Service. Finance Self-Service gives users simplified access to information that in the Banner Finance System. With Finance Self-Service, you can access query information, submit transactions, and approve documents.

Banner 9 or Bust: Implementation Lessons Learned (G,T) ...Sterling McCool, Laura Hollis (MSU)

Are you overwhelmed with the transition from Banner 8 to Banner 9, and unsure where to begin? Afraid of missing something that results in a meltdown just after go-live? Having taken the plunge, we'll share our strategies and experiences in the planning and execution of our Banner 9 implementation. If we can do it, you can, too!

IHL Updates - Discussion on Issues Affecting the IHLMIS (G,I)Jim Hood (IHL)

This session will focus on recent activities at IHL including an update on the Complete to Compete initiative, student financial aid program review, MS Data Management Working Group, cybersecurity insurance, and results from the latest Lifetracks workforce report. The session will also discuss recent changes to IHLMIS reporting as well as touch on the future of IHLMIS reporting using predictive analytics.

MCCB Update with Discussion on the *Effects of Include/Exclude Flags in the Data Upload* (G,I)

Raúl Fletes (MCCB)

This presentation will first provide a quick update on the MCCB. The second part of the presentation will show the impact of improperly setting the Include/Exclude flags in the Primary Enrollment and Student Schedule files, and how are the flags utilized in the budgeting process and non-budgeting reporting such as nSPARC. Also, it will discuss the effects of improperly classifying students in ADN and High Cost programs of study.

Ellucian Analytics Powered by Ethos – A Game Changer for Higher Education (I)

Chris Fontenot (Ellucian)

A SaaS solution built on a single data source across applications, departments, personas all while using the best of the best market 'tools'. Ellucian Analytics is purpose built for higher education processes and users. It allows for a different way of working with data, provides easy

access to related data [views] and dynamically changes planning and decision-making on campuses throughout the higher education industry. No matter who pulls data from where and for what purpose, everyone is drawing from the same pool of information, updated in real time.

Degree Works Birds of a Feather (S)Megan Pritchett, Cindy Hampton (MC)

Workflow Boot Camp (T)Doru Pacurari (Ellucian)

If you need to improve your school or your office efficiency, Banner Workflow (WF) could help tremendously. Banner WF is a technology that is here to stay. If you have not embraced it yet, or if you need a refresher, now is the time to do so! Come over for some insight on what the Banner WF can do for you.

The boot camp will focus on the following:

1. Why use a Banner WF
2. How to setup Banner WF
3. Banner WF components
4. Banner WF modeler, and some examples
5. Live demo

2:45 Monday

Alumni/Advancement Birds of a Feather (A)Lisa Williams (MC)

Finance Birds of a Feather (F)Joyce Dixon (MVSU)

Financial Aid Birds of a Feather (R)Rosiland Ashford (MSU)

Human Resources Birds of a Feather (H)Linda Wilson (JSU)

Institutional Research Birds of a Feather (I)Kathy Huffman (MSU)

Student Birds of a Feather (S)Tammie Dill (ICC)

Technical Birds of a Feather (T)Chris Giger (DSU)

9:00 Tuesday

Interdepartmental Event Management (A)Lori Bobo (MC)

Step by step event planning from database extraction to execution of the event. Tips and practices to make any alumni event a success with special focus on interdepartmental cooperation. From Banner, to Argos, to iModules, to Campus Faculty and Staff...this is a key combination.

F&A Costs (Indirect costs): From Manual to Automatic (F)Sallie McMillian (ASU)

Are you still manually calculating and posting your institution's indirect cost for each grant/fund? Are you looking for an easier way? If so, this presentation will demonstrate step-by-step how users can set up cost codes that will allow Banner to automatically calculate and automatically post the entries.

Round Table Discussion on A Proactive Approach to Reaching Students (R)

Brittany Kinsey (MC)

This session will be a round table discussion that includes proactive approaches to reaching students. Course Program of Study-Are students enrolling for classes that actually go towards their degree and how do you check that? Student Balances-Making students aware of the financial aid options and availability.

The Impact of Data Collection on Data Reporting (G,S)Sharon Freeman (MVSU)

A number of factors contribute to how and why we collect data on our campuses. Often times, our data collection and data entry processes can impede efforts to report accurate, useful information, particularly at the state and federal levels. Over time, as our data reporting needs become more sophisticated, our data collection and data entry processes do not change in the same way. This can result in the need for excessive data editing on the back end of the reporting process. As a result, our Banner system does not work “for” us. Instead, we tend to work for it. This session looks at examples of how some data collection processes can hinder an institution’s ability to create accurate reports and can create the need for excessive, unnecessary data editing. Participants will engage in a conversation about how these challenges have been overcome at their institutions.

Preparing Your Banner by Ellucian System for Banner 9 (G)Chris Fontenot (Ellucian)

The modernization of Banner 9 has been completed and new modules and enhancements have been rolled out. How should you prepare for the move to Banner 9? What hardware and software do you need? What skill sets will be required? How are customizations handled in the new software? Join us to learn the answers to these questions and more and get ready for Banner 9.

FERPA (S)Jeff Loggins (MVSU)

This session is for those who are new to the profession and will address many of the "what" and "how" questions relative to FERPA and the registrar's office. A significant portion of the session will focus on understanding and applying FERPA. Attendees will leave the session with a better understanding of the depth and duties of the registrar as related to FERPA compliance, where to find information and answers, and a network of professional colleagues

Help Students Graduate on Time with Ellucian Degree Works Student Educational Planner (S)

Tim Dawson (Ellucian)

Many states now require students to develop an academic plan their first year, ensuring students minimize excess credits and graduate on time. The Student Educational Planner in Ellucian Degree Works allows students and advisors to lay out a recommended sequence of classes that is validated against remaining program requirements. Also, the planner provides visibility into course demand, enabling institutions to offer the right courses at the right time. Learn how the Student Education Planner is integrated into the Banner Registration. Join us to learn more.

Move to XE Web Registration (T)Chris Giger (DSU)

Delta State implemented Banner 9 Web Registration April of 2016. In this session, we'll go through the strategies and goals of how DSU implemented Web Registration.

10:15 Tuesday

Integrated Commerce and Credentials (F)Jim Crichton (TouchNet)

The business of higher education runs better in a seamlessly unified campus environment. Learn how TouchNet U.Commerce and OneCard VIP platforms integrate campus commerce and student credentialing to the campus ERP. Discover how cloud-based computing and mobile technology can add to the benefits of real-time payments and permissions to bring your institution added security and easier access to key campus services.

Banner 9 Q&A (G)Chris Fontenot, Gideon Sanstra (Ellucian)

The modernization of Banner 9 is complete. How should you prepare for the move to Banner 9? What hardware and software do you need? What skill sets will be required? What other questions do you have that would help you in your move to Banner 9? Join us in an on-site and remote session that will allow the attendees to ask specific Banner 9 questions.

Effective Listening: The Greatest Skill Never Taught (G)John Igwebuikie (ASU)

This program is an eye opening, mind-expanding workshop aimed to increase participant awareness and skill-building regarding effective listening. The session draws attention to common communication barriers, habits, patterns, and obstacles that detract from engaged, high-quality listening interactions. Participants gain principles and practices, strategies and solutions, as well as tips and tricks for (continued) improvement and development. Take home points and take-aways include understanding and listening as a competitive advantage and singular strategic tool for delivering superior “wow” service, sustaining amazing customer relationships, and building a positive organizational culture.

Creating a Custom Online Application for Housing: Eliminating the Need for a Paper Application (S,T).....Doru Pacurari (Ellucian)

In this session participants will learn how Jackson State University’s Banner Support Services created a new online application to replace paper applications. The Department of Housing and Residence Life at Jackson State University houses about 2800 students. In previous years, the housing application process was all paper. However, the Banner Ellucian team worked to create a custom online application that allows students to apply from anywhere and allows the staff to assist with the assignments process. The presentation will focus on the implementation process, challenges, and lessons learned in creating this custom application for the department.

Ellucian CRM Advise (S)Tim Dawson (Ellucian)

Ellucian CRM Advise, part of the Ellucian CRM suite, can help your institution improve student success and retention efforts by providing new capabilities across the full arc of the student

experience. Join us to hear how this new solution applies embedded analytics on key performance indicators to drive personalized scorecards and dashboards, automate and track engagement processes, and enable your institution to make informed decisions about how to best support your students and strengthen your programs.

Graduation Processing Round Table (S)Megan Pritchett, Cindy Hampton (MC)

Username and Password Security-A Review of Account Retrieval, Sign In, and Multi Factor Authentication (T)Allen McGehee (MC)

The ever increasing need for security in accessing our data puts the processes surrounding our usernames and passwords in the spotlight of malicious actors. The goal of this session is to learn from each other in an effort to make our systems more secure.

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