# **MBUG 2011 Conference Program**

#### Session User Codes:

- A Alumni/Advancement
- F Finance
- R Financial Aid
- G General
- H Human Resources
- I Institutional Research
- M Student Admissions
- B Student Bursar A/R
- S Student Registrar
- T Technical

## **Opening Session:**

**The No-Panic Plan for Presenters**......Mandi Stanley During this highly interactive keynote, you'll learn how to think-and speak-on your feet in a flash. Participants will discover new approaches to presenting their ideas with clarity, confidence, and power through learning:

- The Three-Minute First Impression: What you absolutely must do in the first 180 seconds to build rapport and credibility with the people you meet
- Tips for controlling your body language to communicate the message you want
- The only secret to eliminating nervous habits and jitters, especially the "ums" and "uhs"
- The final word on handshaking etiquette
- Presentation tips from the pros
- All of this-plus, chocolate for everyone!

### **Breakout Sessions:**

#### 10:45 Monday

**Banner Boot Camp (G)**.....Cindy Hampton (MC) This session will review different search and navigation methods, the quickflow process, general user's preferences, enterprise pin preference, and protection of sensitive data (masking).

**BANNER...Building the Missing Pieces (G,S,T)**.......George Pharr, Bronson Prochaska (ICC) The "ICC Web" brings pertinent information from Banner to one screen, meeting the needs of various departments and programs at the College. Recent violent college tragedies across the country and heightened interest in student retention and graduation rates underscores the importance of bringing "the missing pieces" of the student profile puzzle together. Our Student Early Alert System, Allied Health System, Campus Police Incident Reporting System, Athletes Management System and Cafeteria Management System pull information from Banner so that each department has pertinent information at the ready. This session will highlight our Student Early Alert System, explaining how this program integrates faculty concerns, Counselors, Campus Police and Housing Incident Reporting and student attendance into one system. All applications will be demonstrated and explored.

**Banner Finance Update – BOF (F)**..... Andy Kearney (SunGard), Sherry Floyd (NEMCC) Come learn and discuss some of the dynamic enhancements to Banner Finance, as we explore the 8.x enhancements, as well as all the exciting things in store for Banner 9 and beyond. Also, we'll discuss SunGard Higher Education's new approach to improving your finance business processes, plus discuss the impacts in people, processes, and technology.

**Course Schedules – Course Catalogs (S)**......Kimberly Saving-Sherman (SunGard) Let's go back and review the course catalog and the class schedule. Over time we forget how things work in these two modules, for example, which things default from the catalog to the schedule and which things are only on the schedule if they are overriding what is in the catalog. Join me for a refresher on these two modules.

**Financial Aid Self-service (R)**.....Anna Swanson (SunGard) This session will focus on available features and functions available within Banner Financial Aid Self-Service

**iPads in Education (S,T)**.....Jeffrey Powell (NEMCC) This session will be looking at the administrative side of how to better leverage iPads on an Administrative level. There will be a presentation of apps that maybe useful and time for questions and answers.

**Mobile Apps and the Community (S,T)**.....Josh Aversa (SunGard) During this session, you will learn about SunGard Higher Education Mobile Connection framework and set of starter application components (m-Apps). In addition, you will learn about the service and support associated with Mobile Connection as well as the Community Source approach for solution growth.

What's New at Evisions! (F,G,H,S)......Scott Svehlak (Evisions) Find out what's new at Evisions and about our products and services that might affect you and your institution. Come to this informative session and hear about the latest releases of Argos, DataMasque, FormFusion and IntelleCheck. Learn about MAPS and how you can install and administer all of your current and future Evisions products from one convenient server. Find out why you should take advantage of our free upgrades to the products you are currently using. Learn more about our Transcripts Solution so that you get the transcripts you always wanted. Hear how we've improved our HelpDesk. Discover how clients are using the Evisions Forums to collaborate with peers and share ideas about the Evisions Suite of Products based upon specific topics and receive Evisions reports, Dashboards and OLAP data cubes so you can get up and running quickly. Attend and stay up to date on all that is new at Evisions.

#### 2:00 Monday

**Direct Loan Reconciliation (R)**.....Anna Swanson (SunGard) This session will examine Banner Financial Aid "best practices" for Direct Loan Reconciliation

**Payment Plans: Convenient, Secure (A,F)**.....John Braswell (Official Payments) This session will discuss the benefits of adding payment plan as another convenient payment solution. It will address installment functionality, enrollment features, and configurable website options.

**Student Focus Group (S)**......Andy Kearney (SunGard) Are you aware of the new services transformation within the professional services division of SunGard Higher Education? A brand new structure has been created with you, our clients, in mind. Let me introduce myself. My name is Andy Kearney, and I am the new Student Administrative Services Consulting Center Manager. I've been with SunGard Higher Education for over 13 years, I came from a client site, and have implemented Banner, as well as complete, end-to-end, business solutions at over 100 institutions across the US, Canada, Europe, Great Britain, the Middle-East, and Australia. I'm excited to be serving you, learning from you, and finding out how we as a company and consulting center can better serve you. Come to this session and be a voice for your institution. I look forward to meeting you.

Technical Birds of a Feather (T).....Jim Pilgrim (MC)

**Workflow: When, Where, Why, and How (S,M)**......Brenda Gilmore (Strata Information Group) Workflow provides many gains, both in efficiency and in process adherence; however, there are a number of best practices to be followed to help ensure successful implementation. The speaker will guide attendees through an actual Workflow implementation example (Admissions Workflow with Imaging Integration), demonstrating the Workflow and reviewing the best practice implementation methodologies that were used.

**You got the grant, now what? (F,I)**......Robin Boyles, Eric Atchison (DSU) This session will highlight how DSU partnered with SunGard to bring in grant dollars and the technical assistance that they have provided in the implementation of our Title III grant. SunGard provided assistance in the proposal development stage, and has provided expertise on the data collection and evaluation of the Title III project. Through this partnership, DSU has been able to build its capacity to more effectively manage the grants process which has included the implementation of the Research Accounting module in Banner. A summary of the Banner forms and reports utilized by the DSU Institutional Research staff to provide annual evaluation measures for grant-funded projects will be shared.

#### 3:45 Monday

**Banner Advancement Update (A)**.....Carla Norris (SunGard) This session will look at key enhancements that have been included in recent releases and will highlight key enhancements currently available to our user community.

**Banner Human Resources Update – BOF (H)**..... Andy Kearney (SunGard), Ed Stuart (IHL) Come learn and discuss some of the dynamic enhancements to Banner HR as we explore the 8.x enhancements, as well as all the exiting things in store for Banner 9 and beyond. Also, we'll discuss SunGard Higher Education's new approach to improving your Human Resources business processes, plus discuss the impacts in people, processes, and technology.

**Banner Student Roadmap (S)**.....Kari Branjord (SunGard) This session will provide an overview of the recent releases and enhancements to Banner Student. In addition, SunGard Higher Education will discuss the upcoming Banner Student Roadmap, exploring both Banner 8 and Banner 9 releases and enhancements that are currently being developed and scheduled for release in the upcoming year.

**Faculty Load (H,I,S)**......Kimberly Saving-Sherman (SunGard) Wondering if you should be using Banner Student's Faculty Load functionality? This session will focus on what can be tracked and how that information can also be used in Banner Human Resources for compensation determination. Start utilizing your faculty body as efficiently as possible.

Luminis Platform 5 Update (T).....Josh Horner (SunGard) The Luminis Platform is SunGard Higher Education's market leading portal and web services delivery solution. This session is relevant for those who currently run Luminis Platform as well as those looking to improve web services delivery and overall competitiveness through advanced portal technology. This session will provide a demo, product strategy information, and note future areas of interest. With almost 900 clients, Luminis Platform is a critical Open Digital Campus technology component and continues to drive innovation and value for institutions of Higher Education worldwide.

#### Outsourcing tier 1 Student Services Phone Calls to a Specialized Help Desk (S)

Melissa Meridith, Bernadette Krenzer (SunGard)

Your peak processing times also coincide with your peak phone volumes putting many of your deadlines at risk or difficult to meet. Also, new requirements (both State and Federal Regulations) mean new demands for support from faculty, staff, students, and parents. Delivering reliable customer service and support, 365 days a year, requires the right resources, the right knowledge base, a scalable and reliable infrastructure, and customer-focused expertise. Learn how a Student Services Help Desk can help you eliminate critical points of failure, increase customer satisfaction, improve system availability, and demonstrate to your community that you understand how to meet their expectations.

#### Personal Identifiable Information Peace of Mind with DataMasque (G,H,S)

Scott Svehlak (Evisions)

Are you in compliance with government privacy requirements? What about your testing and training instances? Personally Identifiable Information (PII) is everywhere in Banner as well as in the ODS and EDW. Are you uncomfortable with testing and training using actual student and employee information without having PII masked in some way? Come see how DataMasque, the newest member of the Evisions product suite, will make the process of removing PII information simple while still maintaining a relevant and usable data environment. DataMasque comes with predefined scrub plans for Banner to ensure quick implementation. This product continues the Evisions legacy of easy to use, affordable and Banner specific products.

**The Trend is Your Friend in Campus Payments (A,F,B)**.....Jeff Rapp (Touchnet) Learn how industry and technology advances can benefit your campus and its constituents, today. Mobile payments, debit card interchange rates, data security and other trends can pay dividends on your campus, but only if you take the right steps, right now. Learn how the "trend is your friend in campus payments."

### 9:00 Tuesday

**Banner Financial Aid Update – BOF (R)**.....Anna Swanson (SunGard), Teresa Shannon (MSU) Come learn and discuss some of the dynamic enhancements to Banner Financial Aid, as we explore the 8.x enhancements, as well as all the exiting things in store for Banner 9 and beyond. Also, we'll discuss SunGard Higher Education's new approach to improving your financial aid business processes, plus discuss the impacts in people, processes, and technology.

Banner Student Update (M,B,S).....Kimberly Saving-Sherman (SunGard)

Wow, we are already at 8.5 and 9.0 will be coming out in September. This session will give an overview of each of the enhancements you can expect to find in Banner Student 8.x and Banner AR 8.x from this year's releases.

**Grants Module (F)**.....Amanda Fowler (SunGard) This session will be an overview of grant proposal, accounting and billing. We will review the functionality available to prepare proposals, calculate indirect costs, review inception-to-date financial information and prepare and submit bills to granting agencies.

**How to Use Supplemental Data Engine (T)**.....Andy Kearney (SunGard) Ever wondered how to create new fields, data elements that you can track from within any Banner form? Well, now's your opportunity! This exciting new enhancement introduced in the Banner General 8.x release allows institutions to create new fields within any Banner form, as well as create new or reference existing validation table values to select from when populating these new fields. These fields can also be free-format, text entry, and you can even make them required data entry fields! Come learn about this enhancement and how to use it.

#### 10:45 Tuesday

**Banner Overview of Horizon Component (S)**......Kari Branjord (SunGard) This session will provide an overview of Banner Project Horizon, discussing the functional components that are making Banner 9 a reality. Discussions will focus on the first 4 components to be released, including Course Catalog, Class Schedule, Faculty Grade Entry, and Events Management.

**IE-IR Update (I)**......Rilla Jones (NEMCC), Liz Edwards (ICC) Review and panel discussion of changes implemented over the last year that include accountability and transparency initiatives at the state and national level, CIRE group update, IPEDS changes, Gainful Employment requirements, National Student Clearinghouse, and longitudinal data system efforts.

**Job Labor Redistributions (H)**......Kathy Dembroski (SunGard) Job Labor Redistribution is designed to allow an organization to redistribution labor allocations that can initiated at a department or organizational level. This module enables Approvers to easily view items that need approval signatures, and add comments to an action item. Approvals comply with existing security and editing features. This functionality is particularly helpful when used in conjunction with Effort Reporting.

**Online Budget Transfers (F)**.....Amanda Fowler (SunGard) This session will explore self-service functionality for online budget transfers. You will be able to allow departmental end users the ability to enter budget transfers within their security funds and organizations.

Student Birds of a Feather (M,B,S)	Гammy Prather (MUW)
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**Using Workflow to Automate Work Study Hiring (R)**.....Anna Swanson (SunGard) This session will be a demonstration of how Workflow can be used to automate the work study hiring process flow.